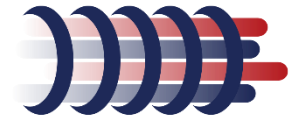




Federal Transit
Administration

Transit Workforce Center

National Technical Assistance Center
for Transit Workforce Development



INTERNATIONAL
TRANSPORTATION
LEARNING CENTER

Meeting Industry Needs: Stakeholder Listening Sessions on FTA's Workforce Development Strategic Plan

April 2023



TWC • TRANSIT WORKFORCE CENTER



Presenter

April 4, Dr. Mary Leary, Associate Administrator for FTA's Office of Research, Demonstration, and Innovation

April 5 and 7, Edwin Rodriguez, Director of FTA's Office of Research Management, Innovation, and Outreach



FTA Workforce Development Strategic Plan Goals

1. Worker Safety
2. Workforce Investment
3. Recruitment and Retention
4. Skills Development and Career Advancement
5. Workforce Metrics



FTA Workforce Development Strategic Plan

Goal 1 – Worker Safety

Worker Safety

Establish, strengthen, and expand initiatives and frontline worker training to support a safe and healthy work environment for transit workers.



FTA Workforce Development Strategic Plan

Goal 2 – Workforce Investment

Workforce Investment

Support sustainable investment in transportation workforce development and planning, especially in areas that advance workforce-related diversity, equity, inclusion, and access.



FTA Workforce Development Strategic Plan

Goal 3 – Recruitment and Retention

Recruitment and Retention

Support the implementation of effective recruitment and retention initiatives to meet short- and long-term workforce needs. Develop career awareness and pipeline programs. Establish, strengthen, and expand initiatives that ensure a safe and healthy transit work environment with flexible scheduling, while advancing diversity, equity, and inclusion in the workforce.



FTA Workforce Development Strategic Plan

Goal 4 – Skills Development and Career Advancement

Skills Development and Career Advancement

Support programs and initiatives that build and enhance continuous training, education, and advancement opportunities across all occupations and for all workers. Focus on strengthening and increasing workforce diversity, equity, inclusion, and access. Provide guidance and a range of resources to create, support, and strengthen skills development initiatives for new technologies.



FTA Workforce Development Strategic Plan

Goal 5 – Workforce Metrics

Workforce Metrics

Improve workforce development data and performance measures to assist transit agencies and other transit industry stakeholders in effective decision-making. Ensure sufficient and appropriate data is gathered to evaluate activities and outcomes related to diversity, equity, inclusion, and access.



Comment Submission Methods Outside Listening Sessions

- **Email Option: twc@transportcenter.org. Please note:**
 - “Strategic Plan Comment” in the subject line of your email
 - Which of the five goal(s) your comment addresses
- **Phone Option: 1-855-888-NTWC (6892). Please:**
 - Leave a message
 - Note at the beginning of the message which of the five goal(s) your comment addresses.
- **To be considered prior to completion of the final plan, comments must be submitted no later than Monday, April 17 at 5 pm ET.**
- **Session recordings will be available at <https://www.transitworkforce.org/stakeholder-engagement-webinars/>**



Listening Session Submission - Written Comments

- **Submit at any time during the session through the Q&A function.**
- **Note the goal(s) your comment addresses.**
- **Viewed by moderators and summarized aloud.**



Listening Session Submission - Verbal Comments

- **Use Q&A function; type your first and last name into the Q&A and the word “speak.”**
 - **Example: Joy Sunshine - Speak**
- **Unmute yourself when your name is called**
- **Note which of the five goal(s) your comment addresses.**
- **Please limit comments to 90 seconds, timer on screen**



FTA Workforce Development Strategic Plan Goals

- 1. Worker Safety:** Establish, strengthen, and expand initiatives and frontline worker training to support a safe and healthy work environment for transit workers.
- 2. Workforce Investment:** Support sustainable investment in transportation workforce development and planning, especially in areas that advance workforce-related diversity, equity, inclusion, and access.
- 3. Recruitment and Retention:** Support the implementation of effective recruitment and retention initiatives to meet short- and long-term workforce needs. Develop career awareness and pipeline programs. Establish, strengthen, and expand initiatives that ensure a safe and healthy transit work environment with flexible scheduling, while advancing diversity, equity, and inclusion in the workforce.
- 4. Skills Development and Career Advancement:** Support programs and initiatives that build and enhance continuous training, education, and advancement opportunities across all occupations and for all workers. Focus on strengthening and increasing workforce diversity, equity, inclusion, and access. Provide guidance and a range of resources to create, support, and strengthen skills development initiatives for new technologies.
- 5. Workforce Metrics:** Improve workforce development data and performance measures to assist transit agencies and other transit industry stakeholders in effective decision-making. Ensure sufficient and appropriate data is gathered to evaluate activities and outcomes related to diversity, equity, inclusion, and access.